

Accessibility Statement

This document provides information on how people with visual, hearing, cognitive or motor impairments, as well as people with specific needs, can access the website <https://www.palazzocastri.com>.

The institutional website is managed by Palazzo Castri; the online booking system is provided and managed by SimpleBooking, a third-party provider. Accessibility aspects of the platform and features under its control are the responsibility of the relevant provider; this statement concerns the website and its integration.

Website owner

The website owner is REAL ESTATE MANAGEMENT SRL, whose registered office is at Piazza dell'Indipendenza, 7, 50129 Firenze (FI), Italy (VAT number: 02509730418).

Service description

The service was created using the following technologies:

- HTML 5
- CSS 3
- JavaScript technology
- CMS used: Joomla

How the service works

- The website can be navigated.
- The website includes a contact form for contacting the company.
- The website includes a form for submitting a CV in relation to a job offer or a spontaneous application.

State of compliance

This statement is updated as of 17 July 2026.

The website has undergone a preliminary technical analysis using automated tools and internal manual checks. It is currently partially conformant with the WCAG 2.1 accessibility requirements, Level AA.

The website owner has started a structured process for reviewing and improving accessibility (remediation), with the support of specialised partners. The work has been planned and assigned to Marco Salvatori Design, under the operational coordination of our internal digital team.

The intervention plan includes a complete website review, template review, correction of the main access barriers and systematic adoption of WCAG 2.1 AA criteria. This statement will be updated at the end of the first phase of the plan, scheduled for 30 November 2026.

As required by applicable regulations, the website owner has established, together with the relevant technical and legal partners, a continuous accessibility monitoring system that includes periodic external audits and technical checks at every significant release. This process demonstrates the company's commitment to the progressive improvement of its digital offering, in accordance with the principles of inclusion and non-discrimination.

At this initial stage, the analyses have been started using code-scanning tools and navigation simulations. The results are still being consolidated and are subject to subsequent cross-validation. For this reason, an accessibility percentage is not currently available in numerical form. An updated estimate of the level of compliance will be published with the first update of this statement.

Reporting barriers and obstacles

Any report or difficulty in accessing the service can be sent to info@palazzocastri.com or submitted through the contact form available on the website. All communications are reviewed and handled promptly and help improve access to digital services.

This statement was prepared by Chiara Figini for REAL ESTATE MANAGEMENT SRL

Summary of the technical assessment

Latest available scan: 11 July 2026. The report is a remediation progress snapshot and is not a final statement of conformity.

Findings concerning the Palazzo Castri website

- Semantic structure and landmarks: 116 findings in the report, to be reconfirmed after the latest plugin version.
- Links and descriptions: 18 empty links and 18 missing or insufficient descriptions, including some labels for icon links.
- Gridbox slideshow and lists: 15 findings concerning slideshow HTML structure; any correction must preserve the hero video and responsive behaviour.
- Headings and semantics: 12 skipped heading levels, 2 empty headings, 2 heading descriptions and 13 non-semantic content findings.
- Forms: 8 fields without autocomplete, 6 forms without a detected submit button and 4 missing labels. The 2 findings concerning the route forms were corrected in version 0.5.2 and must be confirmed by a new scan.
- Focus and media: 5 findings concerning focus indicators and 1 video without captions; the latter should be assessed according to whether the video contains essential information.

Third parties and exclusions

- SimpleBooking: external booking system managed by its provider; this statement concerns the Palazzo Castri website and its integration.
- Google Maps and other external widgets: 4 findings classified as third-party content in the internal report.
- OptJS: excluded from the plugin remediation scope; the latest scan reports no remaining OptJS findings.
- Colour contrast: 201 findings excluded from this summary and to be addressed through a dedicated visual review.
- Low-interest items: 69 findings excluded from the internal operational count.

References and update

The assessment was conducted using automated tools and internal manual checks, with reference to WCAG 2.1 Level AA, EN 301 549 and the AgID Guidelines on service accessibility, version 1.0 dated 4 March 2026. The update plan is scheduled for completion by 30 November 2026; a new scan will be carried out at the end of the plan and the published information will be updated.